

Home Support Scheme

Helping you stay independent
in your own home



A free scheme aiming to help people to maintain an independent lifestyle in their own homes in Letchworth Garden City.

What is Home Support?

Home Support is a free flexible service providing a range of support to people aged 60 and above who own their own property or privately rent in Letchworth Garden City.

Aims of Home Support

The scheme aims to help a range of people including:

- those who may have hit a crisis point in their lives
- those who need some help and guidance to improve their quality of life and maintain independence
- those who need help to create a quality of life that they choose to live



Who can apply?

If you are aged 60 or above and own your property or privately rent property in Letchworth Garden City then you can apply for the free service. These are some of the problems that you may face which we can help with. We can help people who:

- need to gain access to other services but are not sure where to turn
- live in a property which is in poor condition
- are living with bereavement
- need benefit advice (for example attendance allowance and pension credit)
- are living with illness or disability
- have financial problems
- are socially isolated
- speak another language other than English
- are lacking in confidence or skills to cope alone
- are experiencing low level neighbour problems
- lack numeracy or literacy skills
- are being harassed
- have an alcohol problem
- need advice on technology or equipment to aid further independence

There may also be something else that is not mentioned on this list that is stopping you from being as independent as you think you could be. Please get in touch with us, we can talk it through with you and provide help and guidance.

Where will the support be given?

Support will be given in your home at a time convenient to you. Your Home Support Worker will contact you to arrange appointments.

How will the support be given?

Your needs will be discussed with a Home Support Worker who will draw up an agreed support plan. Support will continue until the identified issues on the plan have been addressed and well-being has been improved.

Will the support cost me anything?

No, the service is absolutely free and will be provided for as long as it is needed.



How do I apply for the support?

If you are interested in receiving this support, you can apply in the following ways:

- complete the referral form attached to this leaflet and return to the address on the bottom of this leaflet
- phone Helen Cairns on 01462 683307 who will pass your details on to the Home Support Worker.

The Home Support scheme provides a service which is confidential, impartial, independent and open to all regardless of race, gender, sexuality or disability and in accordance with Equal Opportunities.



Home Support scheme referral form

This form can be completed by someone on behalf of the applicant.

Name: _____ Age: _____

Address: _____

Daytime tel: _____

Dampen the outer edges on the other side, then fold along this dotted line to seal.

Business Reply
Licence Number
RSBL-YZXU-ZGBZ

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Norton Way South

Letchworth Garden City

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