

Our sheltered schemes



In an ideal world you'd probably want to be able to stay in your family home for life. However, as your needs change, you may start to find that you're struggling to manage. And that's where Howard Cottage's sheltered accommodation schemes come in...

**howard
hc cottage**
housing association

*Striving for excellence
in all that we do*

Opening the door to independent living

Our four sheltered accommodation schemes in Letchworth Garden City are happy, vibrant places. They enable over-55s to enjoy active, independent living within a small and friendly community, safe in the knowledge that there's always a Howard Cottage representative available to help during office hours, if needed.

Each of the schemes has a designated manager for whom the welfare of residents is the number-one priority. Based on site during the working day, the scheme managers contact their residents every morning, from Monday to Friday, to check their wellbeing. However, they will never enter a resident's home uninvited, except in an emergency.

Our scheme managers take pride in helping residents to live as independently and comfortably as possible. They do this by providing support and advice on a range of issues including rent, housing benefits, health and care, and by building strong, enduring relationships with residents. And they are always on the lookout for opportunities to provide additional facilities!

If you're interested in applying for a place on one of our sheltered schemes, you'll need to complete a Common Housing Register Form. For more information, or to ask for help in completing the form, give one of our scheme managers a ring or call Customer Services on 01462 683307.





A world of opportunity

Residents pay their rent and service charge either by standing order or at any PayPoint outlet, including the Post Office. The service charge covers all utilities but it doesn't include Council Tax, telephone bills or a TV licence – the latter costs £7.50 a year, but it's free for residents who are over 75.

The accommodation in our sheltered schemes comprises a number of self-contained flats, each with a living/dining room, bathroom, bedroom and fully refurbished kitchen. There's also an en-suite twin room available at the scheme for a small charge – perfect for any visiting friends or family members who have travelled a long distance.

Each scheme has a communal lounge where residents can have a natter or get involved in some of the many events and activities that are advertised on the noticeboard, such as flower arranging, painting, bingo and fundraising. However, residents are free to become as involved as they want to – there's never any pressure to take part!

We take our residents' safety and security very seriously. An alarm call system, an entrance intercom system and automatic lighting on all corridors are just some of the many important measures we have in place.



Hamonte

Hamonte has 38 self contained one-bedroom flats. It was built in the 1970s and is located on the eastern side of Letchworth Garden City. There's a local shop just two minutes' walk away, and a bus comes to the scheme every Tuesday and on the last Thursday of the month.

Communal facilities:

- Front and back gardens
- Lounge with ample seating
- Laundry with washers, dryers and a spin dryer
- Guest room

Social activities include:

- Weekly – coffee morning
- Twice weekly – bingo
- Monthly – fish and chips, and afternoon birthday tea
- Bi-monthly – entertainment evening
- Ad hoc – lots of other social activities are also available, including flower arranging and seated yoga

Contact details:

Nikki Newbury, Scheme Manager

Hamonte, Jackmans Estate, Letchworth Garden City, Hertfordshire SG6 2PS

Telephone: 01462 483514



Macfadyen Webb House

Macfadyen Webb House has 37 self contained one-bedroom flats. It was built in the 1970s and many of the flats have views over Norton Common. There's a GP surgery, a chemist, a dentist and an outdoor swimming pool (summer only) very close by. And the town centre is around 15 to 20 minutes' walk away, with regular bus services running from the road outside the scheme to Hitchin and Stevenage.

Communal facilities:

- Front and back gardens
- Lounge with ample seating
- Laundry with washers, dryers and a spin dryer
- Guest room

Social activities include:

- Weekly – coffee morning
- Twice weekly – bingo
- Ad hoc – quiz afternoons, fish and chips, pub lunches and day trips, as well as a variety of clubs including flower arranging, cinema, Scrabble and cards.

Contact details:

Rosie Jeffrey, Scheme Manager
Macfadyen Webb House, Norton Way North,
Letchworth Garden City, Hertfordshire SG6 1BU
Telephone: 01462 685202



Edwin Nott House

Edwin Nott House has 26 self contained one-bedroom flats. It was built in the 1980s and is conveniently located in the town centre, just a few minutes' walk away from three GP surgeries, two dentists, two chemists, a Post Office, a small shop, a day centre, Norton Common and an outdoor swimming pool (summer only). There's also a bus stop right outside the scheme, with services to Hitchin and Stevenage. A leisure centre is just five minutes away by car or bus.

Communal facilities:

- Lounge with ample seating
- Conservatory with a small seated area
- Laundry with washers, dryers and a spin dryer
- Guest room

Social activities include:

- Daily – coffee morning
- Weekly – darts
- Monthly – lunch club
- Three-weekly – visiting library
- Six-weekly – visiting chiropodist
- Ad hoc – cards, pub lunches, day trips and various courses, such as flower arranging and seated yoga

Contact details:

Siobhan Wilsher, Scheme Manager

Edwin Nott House, Birds Hill, Letchworth Garden City, Hertfordshire SG6 1PH

Telephone: 01462 675512



Kingfisher Court

Kingfisher Court has 36 self contained one-bedroom flats. It was built in the 1990s. The local shops on the Grange estate are about half a mile away, and there's a GP surgery, a dentist and larger shops around a mile away. There's a handy bus stop located just outside the scheme, with services to Letchworth town centre and Stevenage.

Communal facilities:

- Large back gardens
- Lounge with ample seating
- Laundry with washers, dryers and a spin dryer

Social activities include:

- Daily – coffee morning every day and afternoon tea on most days
- Weekly – bingo and darts weekly
- Fortnightly – shopping bus to Sainsbury's
- Monthly – pub lunch
Ad hoc – entertainment, charity events, flower arranging class, keep fit class, celebrations through the year (Valentine's Day supper, St Patrick's Day activities), film nights and trips to garden centres

Contact details:

Tracey Maynard, Scheme Manager
Kingfisher Court, Southern Way,
Letchworth Garden City, Hertfordshire SG6 4NT
Telephone: 01462 482985

To find out more

For more information about opportunities for independent living in our sheltered schemes, please feel free to give any of our scheme managers a call.

Alternatively, contact our Customer Services team on 01462 683307, visit www.howard-cottage.co.uk or write to us at the following address.

Howard Cottage Housing Association

Pioneer House

Norton Way South

Letchworth Garden City

Hertfordshire SG6 1NY



*Striving for excellence
in all that we do*

... in the ways that we work,

... in the homes we build and maintain,

... in the communities we serve.

A charitable housing association



business for neighbourhoods